

# How to Determine Coverage for **Reviscon® Mono 2.0%**

## **Step 1: Check Your Insurance Plan**

Verify whether **Reviscon® Mono 2.0%** is eligible for reimbursement under your plan. Review the following sections of your benefits booklet:

- Health Care Spending Account (HCSA/HSA)
- Extended Health Care Benefits
- Medical Supplies and Services
- Supplementary Health
- Prescription Drugs

**Tip:** It is highly recommended to call your insurance provider directly to confirm reimbursement details. The treatment may also be referred to as: Viscosupplement, Viscosupplementation, Synovial Fluid Injection or Replacement, Intra-Articular Injection, or Hyaluronic Acid Injection.

## **Step 2: Review Your Coverage Carefully**

- Confirm if your plan includes annual or lifetime dollar maximums, or limitations on the number of injections covered.
- Check whether the treatment must be:
- Prescribed by a physician, or
- Prescribed by a specialist (e.g., an orthopaedic surgeon)

## **Step 3: Submitting Your Claim**

- 1 - Submit the original receipt along with the appropriate health claim form to your insurance company.
- 2 - Ensure all sections of the claim form are fully completed to avoid processing delays.
- 3 - Include the following terms and details:
  - "Viscosupplement" or "Hyaluronic Acid Injection"
  - Product name: **Reviscon® Mono 2.0%**
  - The applicable Pseudo Product Identification Number (PIN), as listed in this document.

Insurance Company (adjudicator)*	Pseudo product identification (PIN) for claim
Assomption Vie	90109359
Beneva Insurance/La Capitale	
Canada Life	90109359
ClaimSecure Inc.	90109359
Empire Life	90109359
<b>Express Scripts Canada</b> (Industrial Alliance, Managed Health Care Services Inc. (MHCSI), Manulife Financial)	90109359
Equitable Life Insurance of Canada	90109359
Green Shield Canada	90109359
Manitoba Blue Cross	No electronic payment. Pay first and follow the process for submitting a claim.
Medavie Blue Cross	90109359
NexGenRx	
OTIP RAEQ	90109359
Pacific Blue Cross	90109359
Saskatchewan Blue Cross	No electronic payment. Pay first and follow the process for submitting a claim.
SSQ Financial	90109359
<b>TELUS</b> (Great West Life, Desjardins Financial, SunLife Financial)	90109359

\*Your insurance provider may not be listed. This does not necessarily mean you are not covered. We recommend contacting your insurance company directly to confirm your eligibility and coverage details.

**Reviscon® Mono 2.0%** is an intra-articular injection containing a high concentration (2.0%) of hyaluronic acid, offering several therapeutic benefits for patients with osteoarthritis:

• Improves comfort during movement • Reduces joint pain and stiffness • Stimulates the production of healthy synovial fluid • Helps reduce inflammation within the joint • Provides excellent shock absorption due to its high molecular weight hyaluronic acid

*These effects contribute to better joint function, pain relief, and an improved quality of life for many patients.*

*Talk to your doctor if you have questions regarding **Reviscon® Mono 2.0%** or wish to obtain further information about improving pain associated with osteoarthritis of the knee.*

*\*Product licenses apply exclusively to use within Canada.*

## If the Treatment **Is Not Covered**

If your insurance company does not initially cover the cost of **Reviscon® Mono 2.0%**, consider the following actions:

- Contact the insurance provider's benefits department to confirm whether viscosupplementation or hyaluronic acid injections are excluded, and ask for an explanation.
- Inform your human resources (HR) department that your physician has prescribed **Reviscon® Mono 2.0%** and share the insurer's response.
- Ask your HR department to follow up with the insurer for clarification and support.
- Determine if the lack of coverage is a plan-level exclusion (chosen by your employer) or a policy-level decision by the insurer.
- If employer-related, request your employer to consider a case-by-case exception for this medically necessary treatment.
- If insurer-related, ask your physician to submit a letter of appeal explaining the medical need.
- If the appeal is denied, you may file a formal complaint with the insurer and request a reconsideration of the decision.



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